

**Formal Complaints Log**

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| --- | --- | --- | --- |
| Academic Year | Stage 1 | Stage 2 | Stage 3 |
| 2009/2010 | 0 | 0 | 0 |
| 2010/2011 | 0 | 0 | 0 |
| 2011/2012 | 0 | 0 | 0 |
| 2012/2013 | 0 | 0 | 0 |
| 2013/2014 | 0 | 0 | 0 |
| 2014/2015 | 0 | 0 | 0 |
| 2015/2016 | 0 | 1 | 1 |
| 2016/2017 | 0 | 0 | 0 |
| 2017/2018 | 0 | 0 | 0 |
| 2018/2019 | 0 | 1 | 0 |

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